

25 February 2025

To Valued Business Partners

SUBJECT: COMPLIANCE TO GOVERNMENT'S MANDATED NON-SMOKING POLICY TAKING EFFECT ON 01 JANUARY 2025

Dear Business Partner,

We need to be compliant to a new government regulation mandating that all hotels are to be smoke free from 01 January 2025 - in view of logistics we are becoming fully compliant by 31 March 2025

We believe this policy change will enhance the experience for all our guests by creating a more comfortable and healthier atmosphere. We appreciate your understanding and cooperation as we work to maintain the highest standards for guest satisfaction and well-being.

To ensure a comfortable experience for all guests, we've designated a special smoking area by our main driveway for your convenience.

If you have any questions or require additional information, please feel free to contact the front desk or reach out to Guest Service Managers at +60 3 2709 1000.

Thank you for choosing PARKROYAL Serviced Suites Kuala Lumpur. We look forward to welcoming you to a smoke-free stay experience.

Simply Yours,



Bernard Sebastian
General Manager
PARKROYAL Serviced Suites Kuala Lumpur